



**PEAK  
DISTRICT  
NATIONAL  
PARK**

## **Accessibility Guide for Edale Visitor Centre**

Fieldhead, Edale, Hope Valley S33 7ZA

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### **Welcome**

Edale Visitor Centre is located within the village of Edale, a village popular with hill climbers and walkers due to its location at the start of the Pennine Way.

The visitor centre is fully accessible for visitors with limited mobility, including wheelchair users. There are exciting new interpretation displays, a retail area and washroom facilities on site.

Please contact us if you require any further information about specific access needs or advice on planning your visit. Our experienced team are here to help you make the most of your visit to this spectacular area.

## At a glance

### **Level Access**

There is level access from the main entrance into the visitor centre and shop, and washroom facilities on site.

### **Hearing**

We have a hearing loop available at the counter.

### **Visual**

- Full height windows have contrast markings, in the form of a continuous line of white circles.
- We are able to print off Information in large print at the counter.

### **General**

- We endeavour to ensure that all staff attend disability awareness training
- Most contracted staff have attended the disability awareness training provided by Accessible Derbyshire

## Getting here

The Moorland Visitor Centre,  
Fieldhead,  
Edale,  
Hope Valley, S33 7ZA

### **Travel by public transport**

There is a train station 300m away from the visitor centre.

There is a regular rail service to and from Manchester and Sheffield.

[www.northernrailway.co.uk/stations/EDL](http://www.northernrailway.co.uk/stations/EDL)

## Parking

- There is a drop off point located near the main entrance.
- The drop-off point has very gently sloping access down to the visitor centre with a surface of compact gravelled concrete.
- There is a private car park for the use of campsite customers only.
- There is one designated accessible parking bay adjacent to the visitor centre.
- There are no street lights to the centre.
- There is a local authority [High Peak Borough Council](#), operated car park 400 metres from the centre.



Main entrance to Edale Visitor Centre and Fieldhead Campsite

## Arrival

### Path to main entrance

- The main entrance has level access from the disabled parking bay.

### Main entrance:

- The main doors are left in the open position during opening hours but concertinas to the left and right into a small foyer, with a further sliding automatic door on entry to the visitor centre .
- The door is 1500mm wide.





The path to the main entrance is gently sloping.



Main porch and entrance in to centre.



## Getting around inside.

- The route from the main entrance door to the counter and information desk is 1400mm wide
- The desk height is 760mm.
- There is a low level circular stool seat 1500mm in diameter available in the atrium area (height 460mm)
- There is a hearing loop at the till point. If required, assistance can be given through the use of pens and pads of paper, and information can be printed off in Large Print.



Main counter and information desk



Counter and retail area

## Things to see and do

- The interpretation display is located in the foyer and an audio visual display touchscreen is located to the right of the retail area.
- The audio visual displays include the Moors for the Future moorland conservation Audio Tours of the Moors and a leaflet is available with a QR code for downloading the trails from the website.
- A display stand of information leaflets is provided.
- From the main entrance to this area there is level access.
- The route is 1700mm wide or more. Some display information is low level for wheelchair users. There is a low circular stool 1500mm in diameter, which is 460mm height.

## Toilet for disabled visitors

- The nearest public toilet and baby changing facility is in the main village car park, 400 metres away.
- From the main entrance to the public toilet for disabled visitors there is level access and the toilet door is 900mm wide.
- There is 2350mm in front of the toilet. The toilet seat is 480mm high.
- There is 230mm to the right side of the toilet.
- There are horizontal grab rails to the right and left of the toilet.
- There are no baby changing facilities within this toilet.

## **Customer care support**

### **Accessibility Equipment:**

- A hearing loop is available within all public areas throughout the centre
- Assistance dogs are welcome and water bowls can be provided for them. Please ask staff for assistance.
- The nearest toilet area for assistance dogs would be the grassed area adjacent to the visitor centre.

### **Emergency evacuation procedures:**

In the case of evacuation, all customers inside the centre will be led to safety by a member of the team or by a member of the fire brigade.

### **Customer care support:**

- We endeavour to ensure that all staff have disability awareness training
- We are able to print off information in large print.